

BIZERBA

Requirements regarding End-of-life notifications

Dear Ladies and Gentlemen,

an efficient and effective processing of end-of-life notifications and product changes is of great importance to Bizerba in order to ensure that the supply chain is maintained as smoothly as possible. Therefore, we ask you to take note of the following steps:

End-of-life notification

1. Please send all relevant information, including the end-of-life notification (EOL/PCN/PDN) and the affected Bizerba material numbers, immediately to the following e-mail address: **pcn@bizerba.com**. Please ensure that you attach all the necessary data and documents necessary for quick processing and possible search for alternatives.
2. Provide a clear and detailed description of the situation, including the last available delivery date and if applicable. of the remaining stocks. Please also inform us of possible spare parts or alternative solutions that you can offer.

Related topics

3. In the case of **technical changes to drawing parts** that you would like to implement permanently, please use the "**Request for Technical Change**".
4. **If there is only one deviating delivery**, please use the "**Application for Special Release**".
5. Please submit proposals for technical optimization, cost reduction or standardization via the "**Innolytics**" platform

The corresponding links can be found on our website www.bizerba.com in the download area under the heading "Company / for suppliers".

Thank you very much for your support!